



Customer Satisfactory Form

Company Name: _____

Contact Person's Name : _____

Tel / Email: _____

Contact Person's Title: _____

Please answer the following questions, your precious opinions will help us to improve, Thank You.

You can highlight the box of your answer. E.g

Leave Administration

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(1) Which feature(s) of MRC HRIS is your company using? What is your satisfactory level for the feature(s)?

- Payroll
- Leave Administration
- Attendance Administration
- Expense Allocation
- Report Builder
- Performance Appraisal
- E-Leave
- Portal
- _____
- _____

Excellent	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(2) What is your future enhancement in MRC HR System?

- Training Module
- Recruitment Module
- Rostering Function
- Employee Self Services
- Upgrading into Podium Version
- Others (please specify) _____

(3) Is there any extra function(s) that you want to be added in the MRC HR system? Please specify.

(4) Is there any difficulty in using MRC? Please specify.

(5) How would you rate our supporting service?

Excellent	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: _____

(6) Will you recommend MRC HR system to others?

Yes No

(7) Has your HR Department turnover in 2005 / 2006? (For research purpose only)

Yes No

(8) What kind of training course/workshop do you expect MRC to hold in the future?

- Payroll
- Report Writer
- Others (please specify) _____

(9) Our Podium Workshop is a half-day event and will focus on the comparison of New System against Old Version, new modules introduction and difficulties sharing. (Free Of Charge)

Please select which session of our Podium Workshop you will attend.

- 23 Jun (Fri) 2.30-5.00pm
- 7 Jul (Fri) 2.30-5.00pm
- Interested in, but no time to attend.
Please ask your Account Executive to contact me.

Please return back to Ms Vicky Cho at vickycho@mrchr.com. (Fax No. 2117-9221)

If you have any queries, please feel free to contact Ms Vicky Cho at tel. 2117-1817 / email: vickycho@mrchr.com