

# MRC Newsletter 3rd Quarter 2005

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## *New Clients*

3 new contracts and 1 upgrade contract were signed.

The new contracts include:-

- **A Multi-national Company – the third region contract signed**

The system implementation will include 35 entities, located in Hong Kong, China, Japan, Korea, Australia, New Zealand, Singapore, Malaysia, Thailand, Philippines and Taiwan.

With one single server located in Hong Kong, the system will allow all overseas offices to access the system via the Internet.

- **A major electronic toll trading company**
- **A telecom service provider**

## *Forthcoming Activities*

MRC will participate in the following events.

November 8-9	25 <sup>th</sup> HKIHRM Annual Conference & Exhibition at HKCEC
November 23 2005	Microsoft 2005SQL product launching

## **Vacations Trip**

All MRC staff will take a break. A leisure trip has been organized by the company for all staff to visit Taiwan from 8<sup>th</sup> October 2005 to 11<sup>th</sup> October 2005.

## *Staff*

### **Customer Support Department:**

#### **2 trainee were hired**

Kenneth, Au Yeung Kei obtained an Higher Diploma in Information System Development from Hong Kong Institute of Vocational Education

Agnes, Leung Mei Ha, obtained an, Higher Diploma in Computing Studies from The City University of Hong Kong.

## *New Service*

MRC started to provide payroll-outsourcing service for SMEs. We have successfully provided our services to a pilot client since April 2005. Basing on experience gained, we have developed internal operation and audit procedures to ensure that high quality service can be provide for our future clients.